

The Physicians' Hospital in Anadarko Local Health Services Survey

Please return completed survey by August 1, 2019



The zip code of my residence is: _____

What is your current age: _____ What is your gender: _____

1. Has your household used the services of a hospital in the past 24 months?
 - Yes (*Go to Q2*)
 - No (*Skip to Q7*)
 - Don't know (*Skip to Q7*)
2. At which hospital(s) were services received? (*please check/list all that apply*)
 - The Physicians' Hospital in Anadarko (*Skip to Q4*)
 - Other (*Please specify Hospital and City, then go to Q3*)

If you responded in Q2 that your household received care at a hospital other than The Physicians' Hospital in

3. Anadarko, why did you or your family member choose that hospital? (*Please answer then skip to Q7*)
 - Physician referral
 - Closer, more convenient location
 - Insurance reasons
 - Quality of care/Lack of confidence
 - Availability of specialty care
 - Other (*Please list below*)

If you responded in Q2 that your household received care at The Physicians' Hospital in Anadarko, what

4. hospital service(s) were used?
 - Diagnostic imaging (X-ray, CT, Ultrasound)
 - Laboratory
 - Outpatient infusion/Shots
 - Physician services
 - Physical or speech therapy
 - Hospital Inpatient
 - Skilled nursing (swing bed)
 - Emergency room (ER)
 - Other (*Please list below*)

5. How satisfied was your household with the services you received at The Physicians' Hospital in Anadarko?
 - Satisfied
 - Dissatisfied
 - Don't know

6. Why were you satisfied/dissatisfied with services received at The Physicians' Hospital in Anadarko?

7. Has your household been to a specialist in the past 24 months?
 - Yes
 - No (*Skip to Q11*)
 - Don't know (*Skip to Q11*)

What type of specialist has your household been to in the past 24 months and in which city were they located?

8.

Type of Specialist	City

9. Did the specialist request further testing, laboratory work and/or x-rays?
 - Yes
 - No
 - Don't know

10. If yes, in which city were the tests or laboratory work performed?

Continue on reverse side...

11. Do you use a primary care (family doctor) for most of your routine health care?
 Yes (*Skip to Q13*) No (*Go to Q12*) Don't know (*Skip to Q13*)

12. If no, then what kind of medical provider do you use for routine care?
 Tribal Health Center Emergency Room/Hospital
 Income Based Health Center Specialist
 Mid-Level Clinic (Nurse Practitioner or PA) Other (*Please list below*)
 Health Department

13. Has your household been to a primary care (family) doctor in the Anadarko area?
 Yes (*Go to Q14*) No (*Skip to Q16*) Don't know (*Skip to Q16*)

14. How satisfied was your household with the quality of care received in the Anadarko area?
 Satisfied Dissatisfied Don't know

15. Why were you satisfied/dissatisfied with the care received in the Anadarko area?

16. Do you think there are enough primary care (family) doctors practicing in the Anadarko area?
 Yes No Don't know

17. Would you consider seeing a midlevel provider (nurse practitioner or PA) for your routine healthcare needs?
 Yes No Don't know

18. Are you able to get an appointment, within 48 hours, with your primary care (family) doctor when you need one?
 Yes No Don't know

19. Have you used the services of an urgent care in the past 12 months?
 Yes No Don't know

20. Would you utilize urgent care or after hours services offered in Anadarko?
 Yes No Don't know

21. What concerns you most about health care in the Anadarko area?

22. What other services would you like to see offered at The Physicians' Hospital in Anadarko?

23. Are you aware of any community programs offered by the hospital?
 Yes No Don't know

Please list the community program(s)

24. How would you prefer to be notified of community events?
(Please rank your choices with 1=most preferred and 5=least preferred)
____ Newspaper ____ Email ____ Social Media
____ Radio ____ Website

Please mail completed survey to:
The Physicians' Hospital in
Anadarko
1002 E Central Blvd.